# Corsham HWB group notes 16<sup>th</sup> November 2021

# In attendance:

Ros Griffiths (CEM), Brian Mathew (Area Board), Ruth Hopkinson (Area Board), Helen Belcher (Area Board), Dave Martin (Corsham Town Council), Vickie Fauset (Corsham Town Council), Neville Farmer (Corsham Town Council), Margaret Winskill (Health Watch), Karen Viner (Corsham Community Club), Jane Brake (Corsham Surgery), Sarah Gilmartin (ild), Joan Cooper (Souper Friday), Pippa Webster (Age UK), Wendy Baker (Community Librarian), Caroline Baker (Corsham Connections), Rodney Veazy (Men's Shed), Clare Malone (Coop), Rebecca Seymour (Celebrating Age), Katie Brown and Terri Loxley (Prevention and Wellbeing Team) Lorna Wilcox (CSE Warm and Safe).

## Apologies:

Samantha Langton (Carer Support Wiltshire), Louise Clapton (Dorothy House)

## 1. Prevention and Wellbeing in Wiltshire

Katie Brown (Senior Prevention and Wellbeing Senior Officer - North)

Terri Loxley (Prevention and Wellbeing Officer - North)

The Prevention and Wellbeing Team is a new Adult Social Care Team and follows the ASC geographical boundaries for the county having teams covering the North, West and South.

Prevention and Wellbeing is a fundamental component of the Care Act 2014 for adults with needs and carers in England, alongside other support services.

#### Vision:

The P&W team is an intrinsic part of Adult Social Care and in a unique position to work alongside adults, preventing the need for formal support. This is done by building strong relationships with people to enable them to find their own solutions and flourish within their communities.

#### Values:

- deal with the person, not the problem.
- help people to access information, advice and support
- take the time to build positive relationships
- have strength focused conversations
- don't assess people
- help people to build a positive vision for their future
- empower people to take charge of their own lives

The P&W team often work with people who require support with:

- Antisocial Behaviour
- Homelessness
- Bereavement
- Social isolation
- Hoarding
- Mental Health

Members of the public who wish to introduce someone to the team can contact **0300 4560111** and speak to advice and contact who will take details and pass the information through to the team. There is also an online referral on Your Care Your Support, which may be useful for professionals and other organisations who become aware of issues within their communities. You can also email the team directly at <u>Preventionandwellbeing@wiltshire.gov.uk</u>

The Prevention and Wellbeing officers welcome the opportunity to work closely with Corsham HWB group members and to be part of a community solution helping residents access local networks.

The group discussed the interface with formal services such as health improvement coaches and social services, managing high demand / caseloads and the need to work alongside the Corsham Connections project which is progressing well and approaching pilot stage.

# 2. Warm and Safe Team - Lorna Wilcox lorna.wilcox@cse.org.uk

More than 30,000 people in Wiltshire live in fuel poverty.

The Warm and Safe Team offers free and impartial advice:

- Heating, grants, systems and controls
- Draught proofing and insulation
- Damp and condensation
- Switching energy suppliers and fuel tariffs to keep bills affordable
- Priority Services Register referral
- Warm Home Discount and winter fuel payments
- Benefit entitlement
- Fuel bills and help with fuel debt

The group discussed targeted promotion of the warm and safe offer (schools, elderly) and the link with environment and sustainability objectives. Presentation slides and posters to be shared with the group.

#### 3. Celebrating Age – Rebecca Seymour (Programme co-ordinator)

The offer of activities for the Corsham community area includes Noticing Nature, Creative telephone conversations and theatrical events. To make referrals or to discuss activities contact Rebecca rebecca.seymour@wiltshiremusic.org.uk

Opportunities to deliver activities were discussed in the following areas:

- Villages of Lacock, Colerne and Box
- Corsham Waverley court, Jargeau Court, Holton House, Wadswick Green, Corsham Community Club / Springfield Campus (event planned 15 December), Pound Arts, Neston Over 60s club and Gastard.

## 4. Updates from groups and organisations

- Vickie Fauset Health and Wellbeing Officer, Corsham Town Council introduced her new role. The Town Council HWB group is working well, the HWB budget is to be increased.
- Souper Friday is continuing with some deliveries. Open mornings for food collection, coffee and chat are held at Corsham Baptist Church on Fridays. A money/debt advice service is also available.
- Sarah Gilmartin's in house groups at Jargeau Court and Holton House are going well. A creative lunch is held at SPR campus aimed at those with dementia and their carers. A Movement for Wellbeing class (for anyone over 18) and Studio 64 class (a more active group) take place at the Pound and a new youth dance/movement for wellbeing group is being set up.
- Men's Shed sessions running in conjunction with Alzheimer's Society will restart in March, the group is busy making furniture for day centres.
- Age UK Wiltshire fitness and friendship group is up and running with a wellbeing service linked in. Surviving winter grants are available (to low income households) in collaboration with Warm and Safe Wiltshire.
- Co-op member pioneers are celebrating this year's causes which have included Corsham Community Club and Families Out Loud
- Corsham community club lunches are running every fortnight, planning is underway for a day visit to Dorset, the group is also looking for supporters.